PERFORMANCE, FINANCE AND CUSTOMER FOCUS OVERVIEW AND SCRUTINY COMMITTEE

Wednesday 24 July 2019
3.00 pm
Warspite Room, Council House

Members:
Councillor Kelly, Chair
Councillor Winter, Vice Chair
Councillors Derrick, Hendy, Mrs Johnson, Singh, Vincent, Ms Watkin and Wigens.

Members are invited to attend the above meeting to consider the items of business overleaf.

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Tracey Lee
Chief Executive

Performance, Finance and Customer Focus Overview and Scrutiny Committee

1.   **Apologies**

        To receive apologies for non-attendance submitted by Councillors.

2.   **Declarations of Interest**

        Councillors will be asked to make any declarations of interest in respect of items on the agenda.

3.   **Minutes**   **(Pages 1 - 4)**

        To confirm the minutes of the previous meeting held on 12 June 2019.

4.   **Chair's Urgent Business**

        To receive reports on business which in the opinion of the Chair, should be brought forward for urgent consideration.

5.   **Mapping of Corporate Plan to Scrutiny Committees**   **(Pages 5 - 6)**

6.   **Revenue Monitor 2019/20 - Month 2**   **(Pages 7 - 20)**

7.   **Update on the Corporate Procurement Services - To Follow**

8.   **Customer Experience Programme Update**   **(Pages 21 - 28)**

9.   **Performance discussion (Verbal)**

10.   **Work Programme**   **(Pages 29 - 32)**

11.   **Tracking Decisions**   **(Pages 33 - 34)**